



**Custom  
World Vacations**

*dream vacations created here.*

## **Client Information Form**

In order to best fulfill your travel needs, a profile of information must be gathered in order to ensure that the correct information is given to the airlines, cruise companies or tour companies. Please take the time to fill this form out and return it by email to [bsmith@cwvacations.ca](mailto:bsmith@cwvacations.ca). Thank you for your time as it makes our job so much easier to have the right information to give to the travel companies when making bookings for you.

**PLEASE FILL OUT THIS FORM FOR EACH TRAVELER.**

### **GENERAL INFORMATION**

Name(s) as they appear on the Passport you are going to use to travel.

<b>Guest 1</b>		
<b>First name</b>	<b>Middle name</b>	<b>Last name</b>
<b>Birthday mm/dd/yyyy</b>	<b>Passport number</b>	<b>Passport expiry date</b>
<b>Street address</b>	<b>City</b>	<b>Province/State</b>
<b>Postal Code/Zip Code</b>	<b>Home phone</b>	<b>Cell Phone</b>
<b>Work Phone number</b>	<b>Email address</b>	<b>Alternate email address</b>
<b>EMERGENCY CONTACT INFORMATION:</b>		
<b>Name and Relationship:</b>		
<b>Address:</b>		
<b>Home Phone:</b>		
<b>Mobile Phone:</b>		

Email address:	
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### AIRLINE PREFERENCES INFORMATION:

What airlines do you prefer:		
Class of Seat	Business <input type="checkbox"/> Coach <input type="checkbox"/>	
Seat Preference	Window <input type="checkbox"/> Aisle <input type="checkbox"/>	
Meal Preference:		
Special needs:		
<b>Frequent Flyer Numbers</b>		
Name of program	Name membership is in	Membership Number

### CRUISE PREFERENCE INFORMATION:

Cabin Category:	Inside <input type="checkbox"/> Oceanview <input type="checkbox"/> Balcony <input type="checkbox"/> Suite <input type="checkbox"/>
Room set up:	Queen <input type="checkbox"/> Twin <input type="checkbox"/>
Dining Preference:	Early <input type="checkbox"/> Late <input type="checkbox"/>
Anniversary date:	
Special Requests (Wheelchair accessible):	
Special needs (wheelchair, etc):	

### HOTEL PREFERENCE INFORMATION:

Hotel chain preference
Special Requests

<b>Number of beds in room:</b>	<b>One</b> <input type="checkbox"/> <b>Two</b> <input type="checkbox"/> <b>Pullout couch</b> <input type="checkbox"/>
<b>Bedding Request:</b>	<b>King:</b> <input type="checkbox"/> <b>Queen:</b> <input type="checkbox"/> <b>Twin:</b> <input type="checkbox"/>
<b>Pillow Type:</b>	<b>Feather:</b> <input type="checkbox"/> <b>Synthetic</b> <input type="checkbox"/>
<b>Smoking/Non-smoking room:</b>	<b>Smoking:</b> <input type="checkbox"/> <b>Nonsmoking:</b> <input type="checkbox"/>
<b>Pets allowed:</b>	<b>Yes</b> <input type="checkbox"/> <b>No</b> <input type="checkbox"/>

## CAR RENTAL PREFERENCE INFORMATION:

<b>Car Rental Company Preference:</b>	
<b>Type of Car:</b>	<b>Economy</b> <input type="checkbox"/> <b>Compact</b> <input type="checkbox"/> <b>Intermediate</b> <input type="checkbox"/> <b>Full-size</b> <input type="checkbox"/> <b>Specialty</b> <input type="checkbox"/>
<b>Rental Car Reward Programs:</b>	
<b>Name of Program</b>	<b>Reward Program Number</b>

## TRAVEL INSURANCE

In order to protect your investment, protect yourself and your family while you are traveling, it is recommended that you seriously consider buying travel insurance.

I would like to purchase travel insurance

I choose not to purchase travel insurance

Please call me to discuss travel insurance

**I have read and understand the Custom World Vacation Terms and Conditions.**

### Documentation Requirements:

Valid travel documentation is required for entry into countries other than Canada. Please note that entry into another country may be refused even if the required information and travel documents are complete. The expiry date of your Passport(s) is required to be valid for at least 6 months past your expected return date. For citizens of certain countries, including Canada & US, visa may be required for entry into some countries that your cruise will visit. Please check with the proper government authorities for specific requirements to avoid any entry issues. Custom World Vacations is not responsible for any missing or inaccurate information provided to it concerning required documentation for travelers, or any changes to

documentation requirements. It is the responsibility of the traveler to determine what travel documents are required, and to obtain all necessary documentation.

**Disclaimer:**

Custom World Vacations is acting as intermediary and agent for suppliers ("principals" identified on the attached or accompanying documents) in selling services, or in accepting reservations or bookings for services which are not directly supplied by this agency (such as cruises, air carriage, hotel accommodations, ground transportation, meals, tours, etc.). This travel agency, therefore, shall not be responsible for breach of contract or any intentional or careless actions or omissions on the part of such suppliers, which result in any loss, damage, delay, or injury to you or your travel companions or group members. Unless the term "guaranteed" is specifically stated in writing on your ticket, invoice or reservation itinerary, we do not guarantee any of such suppliers' rates, bookings or reservation. Agents shall not be responsible for any injuries, damages, or losses caused to any traveller in connection with terrorist activities, social or labour unrest, mechanical or construction difficulties, diseases, local laws, climatic conditions, abnormal conditions or developments, or any other actions, omissions or conditions outside the agent's control. By embarking upon his/her travel, the traveller(s) voluntarily assume(s) all risks involved with such travel, whether expected or unexpected. The traveller is hereby warned of such risks, and is advised to obtain appropriate insurance coverage against them. Your retention of tickets, reservations or bookings after issuance shall constitute consent to the above, and an agreement on your part to convey the contents hereto to your travel companions or group members.

**Note: Custom World Travel reserves the right to charge a cancellation fee of \$100 per stateroom on all cruise travel or \$100 for air or other travel arrangements. All bookings are subject to the applicable Terms and Conditions of the individual travel provider (airline, cruise line, hotel, etc.) including any applicable cancellation penalties.**

Price increases may occur beyond our control, but will be limited to 7% increase, other than PST and GST. If the increase is greater than 7% the customer has the right to cancel the order and receive a full refund, or accept the price increase at their choice. No price increases are permitted after the customer is paid in full.

Living standards and practices at the destination and standards and conditions there with respect to the provision of utilities, services and accommodation may differ from those found in Canada.

Please be advised that depending on where you are travelling, airport control requires passengers to check in a certain number of hours prior to your scheduled departure time. Please confirm this requirement with your travel agent or airline in advance of your departure. Passengers can be denied boarding should they not adhere to the recommended check in times.

Please be advised that some airlines have implemented luggage fees and restrictions for air travelers. If you are traveling by air, please contact the airlines or visit the airlines' web sites for complete details regarding fees, restrictions and terms for luggage. Please understand that fees imposed by airlines are outside of Custom World Vacations control and that all guests are responsible to follow any applicable restrictions and to pay any applicable fees directly to the airline.

**For more information, please contact:  
CUSTOM WORLD VACATIONS**